

A G E N D A

Strategic Monitoring Committee

Date: **Monday, 15th January, 2007**

Time: **10.00 a.m.**

Place: **The Council Chamber,
Brockington, 35 Hafod Road,
Hereford**

Notes: Please note the **time, date** and **venue** of the meeting.

For any further information please contact:

*Tim Brown, Democratic Services,
tel: 01432 260239; fax: 01432 260445*

e-mail tbrown@herefordshire.gov.uk

**County of Herefordshire
District Council**

AGENDA

for the Meeting of the Strategic Monitoring Committee

To: Councillor T.M. James (Chairman)
Councillor Mrs. P.A. Andrews (Vice-Chairman)

Councillors B.F. Ashton, W.L.S. Bowen, H. Bramer, A.C.R. Chappell,
J.H.R. Goodwin, Mrs. M.D. Lloyd-Hayes, J.P. Thomas and W.J.S. Thomas

	Pages
1. APOLOGIES FOR ABSENCE	
To receive apologies for absence.	
2. DECLARATIONS OF INTEREST	
To receive any declarations of interest by Members in respect of items on this agenda.	
3. MINUTES (TO FOLLOW)	
To approve and sign the Minutes of the meeting held on 22nd December, 2006.	
4. SUGGESTIONS FROM MEMBERS OF THE PUBLIC ON ISSUES FOR FUTURE SCRUTINY	
To consider suggestions from members of the public on issues the Committee could scrutinise in the future.	
5. AUDIT OF LOCAL AREA AGREEMENT	1 - 4
To report the outcome from the recent Audit of the Herefordshire Local Area Agreement (LAA) undertaken by Audit Commission.	
6. MANAGING PERFORMANCE MANAGEMENT	5 - 28
To consider the draft action plan. This is being developed as the Council's response to the recommendations of the recent audit of performance management. When finalised, this action plan will be sent to the Audit Commission.	
7. BENEFIT INSPECTION BY THE BENEFIT FRAUD INSPECTORATE AND CHANGE TO BENEFIT INTERVENTION	29 - 30
To update members on the Benefit Fraud Inspectorate reports for Benefit Interventions and CPA, and to advise on the planned changes to interventions.	

8. INTERGRATED PERFORMANCE REPORT	31 - 106
<p>To note performance to the end of November 2006 against the Annual Operating Plan 2006-07, together with performance against revenue and capital budgets and corporate risks, and remedial action to address areas of under-performance. The report also covers the progress being made against the Council's Overall Improvement Programme, which includes the Joint Area Review (JAR) Action Plan, the Adult Social Care Improvement Plan and the Herefordshire Connects programme.</p>	
9. UNDERSTANDING AND RESPONDING TO THE PUBLIC	107 - 110
<p>To consider the results from recent user satisfaction and Herefordshire Voice surveys. To decide if there are emerging themes that would merit further investigation as part of the Committees ongoing work programme or if it wishes to examine how the available data is being used to inform service delivery in a number of services.</p>	
10. FINANCIAL STRATEGY UPDATE	111 - 132
<p>To update Strategic Monitoring Committee on the Medium-Term Financial Management Strategy (MTFMS), with particular reference to emerging areas of pressure for the 2007/08 budget. The report also outlines remedies to meet these areas of risk. The report sets out already approved Invest to Save and Invest to Mitigate proposals, Directorate base budgets and capital investment proposals. It therefore provides the context for the draft Annual Operating Plan 2007/08, which is to be discussed elsewhere on the agenda.</p>	
11. ANNUAL OPERATING PLAN (TO FOLLOW)	
<p>To consider the Annual Operating Plan.</p>	
12. PAY AND WORKFORCE DEVELOPMENT STRATEGY	133 - 138
<p>To consider progress against the Council's Pay and Workforce Development Strategy, and provide comment to Cabinet.</p>	
13. CORPORATE ICT STRATEGY	139 - 142
<p>To seek comments on the proposed Corporate ICT Strategy.</p>	
14. COMPLAINTS TO THE OMBUDSMAN	143 - 144
<p>To report on the number and type of complaints to the Ombudsman on the Planning Service in 2005/06 and to note a breakdown of the informal and formal complaints received and compliments.</p>	
15. IMPLEMENTATION AND INTERPRETATION OF PLANNING (DEVELOPEMENT CONTROL) POLICIES	145 - 146
<p>To advise Members on the implementation and interpretation of planning policies.</p>	
16. SCRUTINY ACTIVITY REPORT	147 - 150
<p>To consider the work being undertaken by the Scrutiny Committees.</p>	
17. WORK PROGRAMMES	151 - 158
<p>To consider the Scrutiny Committees' current and future work programmes.</p>	

18. SCRUTINY IMPROVEMENT PLAN

To note progress on the Scrutiny Improvement Plan.

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